

The Service's Interns will be part of a talent development program for young professionals at Microsoft. They will work in consulting and support areas, making "shadowing" to the most important stakeholders who have the following roles:

The Consultant in Enterprise Services delivers technical solutions to customers allowing them to maximize their investment in Microsoft technology. Building upon solid IT project experience relative to their level, these consultants will work with Microsoft's partners to assist customers in: the delivery of high quality engagements around Microsoft's solution areas, technologies and products in diverse client environments; stabilizing developed solutions using Microsoft methodologies in complex customer environments; the design and development of integrated solutions using the latest Microsoft products and technologies; understanding the relevant application development, infrastructure and operations implications of the developed solution.

The Technical Account Manager (TAM) is a role centered on relationship management and delivery management, primarily in the support phase of the customer's technology and solution lifecycle. TAMs focus on understanding the customer business and IT objectives and then apply the Premier Service Delivery Methodology to understand the customer's current state and desired state, then develop and manage the delivery of a comprehensive service delivery plan to enable customers to successfully operate, and consume, hence realize the of value of Microsoft products and cloud services. The Technical Account Manager is the only long term, relationship based, customer facing support role.

The Project Manager (PM) plays a pivotal role in moving to a more cohesive One Microsoft and One Services Business model. PMs are responsible for the successful delivery of consulting engagements by managing the project/program. This includes managing the financials, risk and staffing (FTEs and subcontractors) to deliver value to our customers by ensuring high quality delivery and project/program adoption by customers.

This is a great opportunity to involve and learn about technology, and the most influent leaders of the industry. Be part of one of the most successful Services Internship of Latinoamerica.